

## Citizenship Language Pack For Migrants in Europe - Extended

# English

## Multimedia Course in Language and Culture for Migrants

### A2 Level

### To aid communication in everyday English in Ireland

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## ***Module 3:***

### ***Job Hunting***





### **Introduction**

The following video details a typical phone call conversation between a job-seeker and an employee of Ireland's jobs centre, SOLAS (Irish word for light). It is a simple description of how such a phone conversation leads to the making of an appointment. We see the jobseeker speaking with a jobs advisor, Mr Smyth. We learn of the dates and times that are chosen for the appointment and of the necessary paperwork and documents required by the jobs advisor in his attempts to find suitable work for Anna Burke.

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## Dialogue 5: SOLAS Phone Call

<https://www.youtube.com/playlist?list=PLAHmRvsK0yq3eKIr35DOT7-5M2f7ynI4m>

  <p>Mr Smyth      Anna Burke</p>	<p><b>Situation:</b> On the phone</p> <p><b>Characters:</b> Mr Smyth and Anna Burke</p>
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**Mr Smyth-** Good morning. John Smyth.

**Anna-** Good morning, my name is Anna Burke. I would like to make an appointment.

**Mr Smyth-** Yes, of course. When would you like to come in?

**Anna-** I have free time each day between 8 and 1pm. My daughter is in kindergarten at that time you see.

**Mr Smyth-** Would you like to come in the day after tomorrow at 9am, say?

**Anna-** Yes, perfect.

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**Mr Smyth-** So, we will meet on Thursday at 9am. My office is room number 223. Please bring your documentation; you know, certificates, references and all of that with you, please.

**Anna-** Yes, I will bring everything that I have.

**Mr Smyth-** I will also need to get a curriculum vitae from you as well as your passport.

**Anna-** I have a curriculum vitae but I don't have a passport. Would an ID card be enough do you think?

**Mr Smyth-** Mrs Burke, which country do you come from?

**Anna-** Ireland. That is Northern Ireland.

**Mr Smyth-** Ah, well an ID should be fine.

**Anna-** So, I'll bring the documents. Thank you very much for your help.

**Mr Smyth-** You're very welcome. We'll see you on Thursday so, Mrs Burke.

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## Oral Comprehension

**Answer the following oral comprehension questions. The correct answers can be found in the key on the last page.**

### Exercises 1

In what time period is Anna free everyday?

- a. 8am to 1pm
- b. 1pm to 8pm
- c. 9am to 2pm

### Exercise 2:

What is Mr Smyth's office room number?

- a. 221
- b. 223
- c. 322

### Exercise 3:

What will Anna bring instead of a passport?

- a. A certificate
- b. An ID card
- c. A reference

#### **Exercise 4:**

On what day is their appointment?

- a. Tuesday
- b. Friday
- c. Thursday

#### **Exercise 5:**

Where is Anna from?

- a. England
- b. Northern Ireland
- c. France

## Grammar

### Making a polite offer or request

Would like to + verb

### Examples

I would like to make an appointment

When would you like to come in?

### Links:

<http://www.talkenglish.com/LessonDetails.aspx?ALID=2015>

<http://www.englishgrammarsecrets.com/like/menu.php>

<https://www.englishclub.com/grammar/verbs-modal-would.htm>

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## In Ireland

SOLAS is the new Further Education and Training Authority in Ireland. Its name comes from the Irish word for 'light'. Previously, it was called FÁS, which is the Irish word for 'grow'. SOLAS is responsible for funding, planning and coordinating a wide range of training and further education programmes. They help job seekers to get the skills they need to find employment. Below is a link to their website:

<http://www.solas.ie/default.aspx>

## Vocabulary

Good morning

Appointment

Daughter

Kindergarten

Documentation

Certificates

References

Curriculum vitae

Passport

ID card

Documents

<http://dictionary.cambridge.org/>



## Key

**After you have completed the exercises, check your answers here.**

- Exercise 1** - a
- Exercise 2** - b
- Exercise 3** - b
- Exercise 4** - c
- Exercise 5** - b