

Citizenship Language Pack For Migrants in Europe - Extended

**English**  
**Multimedia Course in Language and Culture for**  
**Migrants**  
**A2 Level**  
**To aid communication in everyday English in**  
**Ireland**

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## ***Module 8:***

### ***Shopping***





### **Introduction**

Here we see Yessmeena, a migrant, going to an internet café. She needs to buy a used car. She wants to look at some websites that sell cars. She also wishes to ring people at home in North Africa. We will learn some words and phrases relating to the Internet and international phone calls. We will also learn common prices for these services.

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## Dialogue 21 – Going to an Internet Café/Call Centre

<https://www.youtube.com/playlist?list=PLAHmRvsK0yq3eKIr35DOT7-5M2f7ynl4m>

		<p><b>Situation:</b> At an internet café</p> <p><b>Characters:</b> Yasmeena, the customer, and Brian, the staff member</p>
Brian	Yasmeena	

**Yasmeena-** Hello, good afternoon.

**Brian-** Good afternoon.

**Yasmeena-** I would like to go on the Internet.

**Brian-** Yes, of course. How long do you need?

**Yasmeena-** I don't know, about one hour. How much does it cost per hour?

**Brian-** One hour costs €2 if booked in advance, two hours cost €3.50 and €5 will get you three hours. And the maximum allowed on any computer is 3 hours.

**Yasmeena-** Ok. One hour so, please. I have to find a second hand car.

**Brian-** Ok, no problem.

**Yasmeena-** Which website do you recommend to buy a second hand car?

**Brian-** Well, I know a couple of web pages, I'll write them down for you.

**Yasmeena-** Thanks very much. Here is the €2.

**Brian-** Your computer is number 18 and here is your account information.

**Yasmeena-** Thanks. By the way, do you have phone cards for international calls?

**Brian-** Yes of course, which amount would you like?

**Yasmeena-** Which amounts are there?

**Brian-** We have €10, €20 and €30 cards.

**Yasmeena-** Can I have a €20 phone card then, please?

**Brian-** The instructions are on the back of the card. Which country are you calling?

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**Yasmeena-** I need to call Morocco.

**Brian-** In that case, if you use one of the phones here, it will be cheaper than using the card.

**Yasmeena-** In that case, I will call from your call centre instead.

**Brian-** If you want, you can call when you're finished using the net.

**Yasmeena-** Brilliant. Thank you very much.

**Brian-** You are very welcome.

**Yasmeena-** Later I will ask you to call a taxi for me if that's ok.

**Brian-** Yes of course. See you later. Have a good one.

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## Oral Comprehension

**Answer the following questions. The correct answers can be found in the key on the last page.**

### Exercise 1:

How much does it cost for two hours on the internet?

- a. €3.50
- b. €2
- c. €5

### Exercise 2:

How many hours do you get on the internet for €5?

- a. Two
- b. Three
- c. Five

### Exercise 3:

What computer is Yasmeena told to use?

- a. Number twenty
- b. Number five
- c. Number eighteen

#### Exercise 4:

What is the maximum time allowed on the Internet per person in this shop?

- a. Five hours
- b. Three hours
- c. One hour

#### Exercise 5:

Why does Yasmeena decide not to buy a phone card?

- a. It's less expensive to use the phones at the call centre
- b. She wants to but does not have enough money
- c. She decides to email home instead

## Grammar

### Using “Couple” in English:

The word “couple” is used to talk about two things of the same kind or in other cases it refers to two things that are joined together or two people united together. “Few”, on the other hand, is used to talk about several things.

### Examples:

I know a couple of web pages.

### Links:

<http://sentence.yourdictionary.com/couple>

<http://www.thefreedictionary.com/couple>



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## In Ireland

In 2013, 77% of the Irish population were internet users and that figure has been continually increasing. Most towns and cities will have a good connection to broadband although some rural areas still don't have a good broadband connection. If having fast internet is important to you, make sure that you check the internet connection is good before moving into an area. You can get various broadband deals and it's worth shopping around to find the best and most cost effective deal for your needs. There are internet cafés in most large towns and call centres that offer good rates on international phone calls.

## Vocabulary

'Have a good one' – used in Ireland as an informal way of saying 'have a good day/night'.

Good afternoon

Internet

Cost

Per hour

Booking

Advance

Maximum

Computer

No problem

Website

Web page

Write

Phone cards

International calls

Country

Instructions

Cheap

<http://dictionary.cambridge.org/>

## Key

**After you have completed the exercises, check your answers here.**

**Exercise 1** - a

**Exercise 2** - b

**Exercise 3** - c

**Exercise 4** - b

**Exercise 5** - a